

Date 20 October 2014



THISTLE
INSURANCE SERVICES

Claims 01452 511 410
Monday to Friday
Mar to Oct 8am to 8pm
Nov to Feb 8.30am to 7pm
Saturday 9am to 5pm
Sunday 10am to 4pm

Fax 01452 511 401

Customer service 01452 511 430

Address
Southgate House
Southgate Street
Gloucester
GL1 1UB

Surf Bay Leisure - Emailed

Your reference number
NSCN60058825

Compass Insurance

Dear Sirs

Compass Certificate No: 609/841472N06
Description: Lewis, C - Storm Damage
Date of Loss: 1st October 2013

Location: 092 Highlands End H P
Caravan Owner: Miss C Lewis
Caravan Details: Classique Tamar 2004
Estimate No.: 1383
Dated: 19.10.14

Thank you for your communication and assistance in this matter

On behalf of Underwriters, repairs may proceed as estimated. Please forward an Invoice and signed satisfaction note upon completion of repairs - £1002.98

Cheque attached in settlement. £50 excess applies.

Please quote our reference on all correspondence. As per our Customer Information Leaflet we handle claims under a binding agreement provided by insurers allowing us to settle claims on their behalf.

This document can be made available in other formats on request.

Yours faithfully

Naomi Stanley
Claims Department